



October 12, 2012

IFYI HIGHLIGHTS

- Minimum Housing Code Compliance Update
- Outside Agency Update
- 2012 PTRC Senior Center General Purpose Grant
- Solid Waste Management Contract
- Food Truck Pilot Program Update
- Libraries Computer Usage & Incident Reports
- GPAC Update

TO: Mayor and Members of Council

FROM: Denise Turner Roth, City Manager

SUBJECT: Items for Your Information

Council Follow-Up Items

- Minimum Housing Code Compliance Update

As a follow-up to a request from Council at the October 2, 2012 City Council Meeting, attached is a memorandum from Planning & Community Development Zoning Administrator Mike Kirkman, dated October 11, 2012, providing an update on Minimum Housing Code compliance concerning fire damage properties.

- Outside Agency Update

As a follow-up from the October 4, 2012 Work Session, attached is a memorandum from Assistant to the City Manager Mary Vigue, dated October 12, 2012, providing an update on the changes that are being made to Outside Agency Contracts and to the oversight provided by the City's Internal Audit Division.

October 16, 2012 Agenda Items

- Agenda #19: 2012 PTRC Senior Center General Purpose Grant

Attached is a memorandum from Grants Manager Susan Crotts, dated October 3, 2012, regarding the 2012 Piedmont Triad Regional Council's (PTRC) Senior Center General Purpose Grant application that the Parks and Recreation department applied for on September 24, 2012. This grant does require match funding of \$1,360, which would come out of Parks and Recreation's current budget. This will be on the October 16, 2012 agenda for Council's approval.

Solid Waste Management Contract

Attached is memorandum from Field Operations Director Dale Wyrick, dated October 12, 2012, regarding the solid waste management contract, which starts Monday, October 15, 2012.

Food Truck Pilot Program Update

Attached is a memorandum from Small Business Coordinator Reggie Delahanty, dated October 12, 2012, providing an update on the first two weeks of the pilot Food Truck program.

Libraries Computer Usage and Incident Reports

Attached is a memorandum from Interim Library Director Brigitte Blanton, dated October 10, 2012, providing the Library Incident and Internet Usage reports for July 1, 2012 through September 30, 2012.

Greensboro Performing Arts Center Update

Attached is an update on the Greensboro Performing Arts Center Task Force from Sarah Healy.

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of October 1, 2012 through October 7, 2012.

Small Group Meetings

For the week of October 5, 2012 through October 11, 2012, there were no small group meetings between City Staff and [more than two but less than five] Councilmembers.

Zoning Commission Meeting Results

Attached is the results from the October 8, 2012 Zoning Commission meeting.

DTR/mm
Attachments

cc: Office of the City Manager
Global Media



October 12, 2012

TO: Denise Turner Roth, City Manager

FROM: Mike Kirkman, AICP, CZO, Zoning Administrator
Co-Manager, Current Planning and Compliance

SUBJECT: Minimum Housing Code Compliance Update

On October 5, 2012, Planning & Community Development (PCD) staff provided an update on Minimum Housing Code Compliance concerning fire damaged properties in response to requests from City Council on September 18th and October 2nd. This memo provides additional information related to the September and October City Council requests.

Properties Cited to Be Secured or Boarded

Attached is a list of 111 active and recently closed cases cited to be boarded or secured. Of these 111 cases:

- 25 cases are pending initial hearing
- 8 cases are on hold due to foreclosure or inability to get adequate service on notices
- 4 cases have been issued orders to repair or demolish (within 90 days) by Minimum Housing Commission
- 12 cases under orders to repair or demolish by compliance officer and will be referred to Minimum Housing Commission if no response/action by owner
- 28 cases are either before the Minimum Housing Commission or being referred to the Commission
- 12 cases have active repairs in process
- 16 cases have title searches in process by Legal
- 6 cases closed (in compliance or demolished)

The request to secure/board properties may come from other city departments (primarily Police or Fire), citizen complaints or could be initiated by compliance officers as part of other minimum housing compliance investigations. Additionally, there are properties across the city voluntarily boarded by the property owner. PCD does not maintain an inventory of properties voluntarily boarded (if they have not been cited for housing code issues).

All active cases are being visited by compliance staff weekly to ensure that the properties remain secure.

Case History of Specific Properties Identified by Council for Follow Up

During the October 2 Council meeting a request was made for case histories specific properties. Attached is detail on the history of each of the following cases:

2208 W. Florida Street	816 Lexington Avenue
805 Lexington Avenue	908 (A&B) Lexington Avenue
809 Lexington Avenue	1121 Lexington Avenue
810 Lexington Avenue	1105 Haywood Street
812 Lexington Avenue	

Maywood Street and Cameron Avenue

The property at 2401 Maywood Street is slated for demolition by the property owner, pending mitigation of any asbestos issues. The property owner has secured contracts for both asbestos removal and demolition but is waiting on asbestos test results.

The property at 3703 Cameron Avenue is being prepared for the December Minimum Housing Commission agenda following confirmation that all required legal processes have been met.

Comprehensive Evaluation of Code Compliance Program

City Council requested that information be provided on a comprehensive program that would address enforcement of compliance issues on a systematic basis across the city (including budget impact).

Current active minimum code compliance caseloads include:

543 Housing Rental Cases	Managed by 4 inspectors
40 Zoning Cases	Managed by 2 inspectors
513 Nuisance Cases (lots) & 25 Vehicle Cases	Managed by 3 inspectors

Immediate steps already underway to ensure program compliance include:

- Enhancements to existing software platform are underway to improve reporting and case tracking capabilities.
- This includes specifically tracking boarded up units.
- Inspectors are now checking on boarded/secured units on a weekly basis and will document this work with time/date stamped pictures
- Code compliance program procedures manual is being reviewed/revised.
- Written performance standards are being revised.

A long-term action plan is being prepared and major focus areas include:

- Review results of evaluation report (best practices being used by other municipalities) prepared by Budget and Evaluation Department.
- Determine whether existing database software can be enhanced for long-term use or if it should be replaced.
- Implement consistent reporting schedule for active cases.
- Implement recommendations from rental housing study committee as appropriate.
- Review staffing plan
- Complete evaluation of Housing Code Ordinance and make recommendations to CMO for revisions.

Staff will continue to provide updates on progress toward implementation of long-term action plan.

Please feel free to contact me at 373-4649 with any questions or concerns.

MK

Attachments

CASE HISTORIES

2208 W. Florida Street

1st case/Active Case - T W Stanley Jr. (Owner)	1/18/2012	Case entered from GFD report of fire
	2/1/2012	Initial inspection made and Hearing Notice sent to owner, owner stated they are waiting on insurance and plan to demolish the dwelling. Hearing Date Set for 3/2/12
	3/2/2012	Order to Repair, Alter, Improve or Demolish Notice sent to owner - expiration date of 4/2/12
	4/4/2012	Granted extension to owner due to insurance status
	5/10/2012	Granted extension to owner due to insurance status
	6/26/2012	Condemnation Letter sent to owner - reinspection date set for 7/26/12
	9/5/2012	Reinspection, referring to Minimum Housing Commission
	9/6/2012	Title Search returned - shows additional owner to be notified, issuing new Hearing Notice
	9/26/2012	Issued new Hearing Notice - Hearing Date set for 10/10/12
	10/10/2012	Owners didn't sign for their certified mail (Hearing Notice), can't move forward until we received good service - issuing new Hearing Notice
	Next Step	New hearing notice to be deliver via Fed Ex

805 Lexington Avenue

1st Case	5/1/2006	Case entered into Sofinet program per inspector Hearing Notice issued
	6/13/2006	Certified Mail returned <u>unclaimed</u> - can't proceed with hearing
	9/28/2006	Issued new Hearing Notice by Personal Service to Mr. Bediz
	10/17/2006	Enforcement Office and Legal Department met with Mr. Bediz and his attorney Steve Critfield and agreed to suspend the hearing until 10/31/2006 so they could prepare cost estimates and time schedules. Mr. Bediz was advised to go back and secure all his vacant properties as we have gotten complaints about vagrants occupying the structures.
	9/6/2007	Reinspected and updated violation list
	9/7/2007	Issued new Hearing Notice by Personal Service to B. Bediz
	10/29/2007	Had to reissue Hearing Notice by personal service for David Bediz c/o Bulent Bediz - date of hearing 11/27/2007
	11/19/2007	No active permits on system
	11/27/2007	Hearing Held - Bulent Bediz and Steve Critfield attended
	6/27/2008	Order to Repair Notice issued - with expiration of 12/27/2007
	1/3/2012	Entered Party of Interest - Anna Lopez of Kellam and Pettit Case closed on Sofinet Program
2nd Case/Active Case - David R. Bediz (Owner)	10/3/2012	New case entered into new LOE software for inspection
		Title Search requested from Legal
	10/4/2012	Inspector attempted inspection, property vacant and secure. Sent postcard to owner requesting inspection of the property.
	Next Step	Request legal letter - after good service verified thru Legal, if no contact obtain administrative warrant (entire process may span 3 to 4 weeks)

CASE HISTORIES

809 Lexington Avenue

1st Case	8/29/2003	Case added to the Softnet
	9/10/2003	Title Search returned and owner information entered into the system
	9/17/2003	Issued Hearing Notice
	10/28/2003	Order to Repair, Alter or Improve issued
	7/1/2004	Reinspection - not in compliance
		Heard before the Minimum Housing Commission (MHC)
	8/10/2004	The motion was made that within 90-days Mr. Bediz be back with a contract completely signed by a sate licensed contractor, with substantial work being done, present a time schedule of the work to be performed and all of the houses be completely secured immediately. In addition, ALL work was to be done by February 6, 2005.
		The commission voted 7-0 in favor of the motion. (entered by Wanda Hovander 8/10/2004)
	11/9/2004	Heard before MHC again
		Mr. Bediz was given a 30 day extension to report back with progress.
	2/7/2005	Property videotaped for MHC
	2/9/2005	Heard before MHC again - Gave owner 30 day extension
	6/3/2005	Agreement in Lieu Demolition by Legal - giving a year to bring into compliance
	2/23/2006	Heard before MHC again - gave owner 30 day extension
2nd Case/Active Case - Nellie J Jones LLC (Owner)	6/12/2007	Order for Demolition rescinded by MHC. There were 8 owners of the property that should have been issued hearing notices, but only 6 were listed as contacts on the case.
		New title search requested
	8/4/2011	Case needs to be started in new system. Case closed in Softnet
	7/9/2012	Case entered into new LOE Software for inspection
	7/10/2012	Title Search requested from Legal
	7/13/2012	Inspector attempted inspection, property secure. sent postcard to owner requesting an inspection
	7/30/2012	Issued 48 Hour Notice to the owner to have property secured - it was found to be open/vacant
		Reinspection - property secured
	8/13/2012	Issued Hearing Notice - due to be held 9/13/2012
	9/13/2012	Issued Order to Repair, Alter, Improve or Demolish the dwelling - due date of 10/15/2012
		Title Search was returned - property has additional owners
	10/10/2012	Issued new Hearing Notice - hearing date set for 11/9/2012
	Next Step	If good service is determined, the order to repair will be issued on 11/9/12

CASE HISTORIES

810 Lexington Avenue

1st Case	8/29/2003	Case added to the Softnet
	9/10/2003	Title Search returned and owner information entered into the system
	9/17/2003	Issued Hearing Notice
	10/28/2003	Order to Repair, Alter or Improve issued
	7/1/2004	Reinspection - not in compliance
		Heard before the Minimum Housing Commission (MHC)
	8/10/2004	The motion was made that within 90-days Mr. Bediz be back with a contract completely signed by a state licensed contractor, with substantial work being done, present a time schedule of the work to be performed and all of the houses be completely secured immediately. In addition, ALL work was to be done by February 6, 2005.
		The commission voted 7-0 in favor of the motion.
	11/9/2004	Heard before MHC again
		Mr. Bediz was given a 30 day extension to report back with progress.
	2/7/2005	Property videotaped for MHC
	2/9/2005	Heard before MHC again - Gave owner 30 day extension
	6/3/2005	Agreement in Lieu Demolition by Legal - giving a year to bring into compliance
	2/23/2006	Heard before MHC again - gave owner 30 day extension
2nd Case/Active Case - Nellie J Jones LLC (Owner)	6/27/2008	Added new parties of interest
	9/9/2008	Agreement in Lieu Demolition rescinded due to notification issue
	7/9/2012	Case entered into system
	7/10/2012	Title Search requested by Legal
	7/13/2012	Inspection made, property vacant and secured, sent postcard to owner requesting an inspection
	7/30/2012	Was at property doing follow up inspection - Mr. Bediz ordered Enforcement Officer off the property
	7/31/2012	Requested Legal Letter be sent to owner of the property (this is a letter sent to the owner of the property via certified mail requesting an inspection. Advises owner of their rights as well as the City's, city may ultimately obtain administrative warrant to perform the inspection).
	7/31/2012	Legal letter mailed to Nellie J. Jones LLC
	9/26/2012	Extended Case - need to obtain administrative warrant
	Next Step	Verify service through Legal - Planning will recheck on 10/15/12 (If service is good, obtain a administrative warrant and inspect)

CASE HISTORIES

812 Lexington Avenue

1st Case	8/29/2003	Case added to the Softnet program
	9/17/2003	Issued Hearing Notice
	10/28/2003	Order to Repair, Alter or Improve issued
	7/1/2004	Reinspection - not in compliance
		Heard before the Minimum Housing Commission (MHC)
	8/10/2004	work being done, present a time schedule of the work to be performed and all of the houses be completely secured immediately. In addition, ALL work was to be done by February 6, 2005.
		The commission voted 7-0 in favor of the motion. (entered by Wanda Hovander 8/10/2004)
	11/9/2004	Heard before MHC again
		Mr. Bediz was given a 30 day extension to report back with progress.
	2/7/2005	Property videotaped for MHC
	2/9/2005	Heard before MHC again - Gave owner 30 day extension
	6/3/2005	Agreement in Lieu Demolition by Legal - giving a year to bring into compliance
	2/23/2006	Heard before MHC again - gave owner 30 day extension
	6/12/2007	Demolition Order rescinded by MHC - contacts in system didn't match owners on title search for service. Updated title search requested.
2nd Case/Active Case - Nellie J Jones LLC (Owner)	7/9/2012	Case entered into system
	7/10/2012	Title Search requested by Legal
	7/13/2012	Inspection attempt, property vacant and secured, sent postcard to owner requesting an inspection
	7/31/2012	Requested Legal Letter be sent to owner of the property (this is a letter sent to the owner of the property via certified mail requesting an inspection advises owner of their rights as well as the City's, city may ultimately obtain administrative warrant to perform the inspection)
	7/31/2012	Legal letter mailed to Nellie J. Jones LLC
	8/21/2012	Inspection attempt, left door hanger
	9/26/2012	Extended Case - need to obtain administrative warrant
	Next Step	Verify service through Legal - Planning will recheck on 10/15/12 (If service is good, obtain a administrative warrant and inspect)

CASE HISTORIES

816 Lexington Avenue

1st Case - Bulent Bediz (Owner)	4/26/2006	Case entered into Softnet program
	5/1/2006	Inspection made - Hearing Notice Issued
	9/28/2006	new Hearing Notice issued (previous letter not signed for)
	10/17/2006	Enforcement Officer and Legal Department met with Mr. Bediz and his attorney Steve Crihfield and agreed to suspend the hearing until 10-31-06 so they could prepare cost estimates and time schedules. Mr Bediz was advised to go back and secure all his vacant properties because we have gotten complaints about vagrants occupying structures.
	9/6/2007	Reinspected property, updated violations
	9/7/2007	New Hearing Notice issued, 9/13/2007 personal service to Bulent Bediz
	10/29/2007	New Hearing Notice issued
	11/28/2007	New Hearing Notice issued
	12/20/2007	Order to Repair or Demolish Letter issued
	3/11/2008	Heard before Minimum Housing Commission, continued until April meeting due to owner's attorney being sick
	4/8/2008	Heard before MHC again, continued to May meeting due to bankruptcy proceedings.
	5/13/2008	Heard before MHC again, bankruptcy attorney Jennifer Adams (bankruptcy admin atty) requested continuance to familiarize herself with all cases in Bediz Bankruptcy and formulate a plan. Continued to June 2008 meeting
	8/12/2008	Heard before MHC again, continued until November meeting
	11/12/2008	Heard before MHC, inspector upheld, Order for Demolition passed
	2/23/2009	Memo received by Legal can proceed with demolition process
	3/26/2009	Bids received, on hold per Legal Department
	8/7/2009	Per City Manager's office, put demolition process on hold
	7/3/2012	Letter sent to Bediz advising that City is moving forward with demolition process
	8/7/2012	Request sent to Facilities (E & I) to move forward with demolition process
	8/28/2012	Pre-Bid Demolition meeting held at the property
	Next Step	Asbestos to be removed within the next two weeks and then demolition

CASE HISTORIES

1105 Haywood Street

4/26/2006	Case added to the Sofinet program and inspection made of the property
5/1/2006	Hearing Notice issued
6/13/2006	Certified mail returned - unclaimed
9/28/2006	Delivered Hearing Notice by personal service to Mr. Bediz
10/31/2006	Enforcement Officer and Legal Department met with Mr. Bediz and his attorney Steve Crittfield and agreed to suspend the hearing until 10/31/2006 so they could prepare cost estimates and time schedules. Mr. Bediz was advised to go back and secure all his vacant properties we have gotten complaints about vagrants occupying the structures.
9/6/2007	Made inspection of the property again and updated violation list.
9/7/2007	Hearing Notice issued with a hearing date of 10/5/2007
10/5/2007	Hearing held, no one appeared. Owner called after the hearing and asked for it to be rescheduled.
10/26/2007	Hearing held, Order to Repair Notice issued with an expiration date of 11/26/2007
	No permits pulled as of 11/19/2007
1/8/2008	Case heard before MHC, continued for 30 days for owner to return with a plan
2/12/2008	Heard before MHC again, continued due to illness of owner's attorney
3/11/2008	Heard before MHC again, continued to April due to illness of owner's attorney
4/8/2008	Heard before MHC again, continued to May meeting due to bankruptcy proceedings.
5/13/2008	Heard before MHC again, bankruptcy attorney Jennifer Adams (bankruptcy admin atty) requested continuance to familiarize herself with all cases in Bediz Bankruptcy and formulate a plan. Continued to June 2008 meeting
6/12/2008	Heard before MHC again, continued until August meeting
8/12/2008	Heard by MHC again, continued until November 2008 meeting
11/12/2008	Heard before MHC again, inspector upheld, Order for Demolition passed
5/20/2009	Confirmed that property isn't in bankruptcy any longer. Relief from stay has been granted and there is no record of foreclosure filed.
8/3/2009	Asbestos abatement started on the property. Legal dept put process on hold. Bediz requested a copy of the Bond and Contract Agreement.
	A copy was delivered in person to Bediz residence.
8/7/2009	Per email received from Legal dept we are to hold off on Bediz Properties until City Manager's office gets back with us.
5/1/2012	Checked with legal to see if we can move forward with demolition. Property in foreclosure according to title search dated 10/24/10
Next Step	Waiting for Legal dept to give go-ahead to proceed - Planning will recheck on 10/15/12

1st Case/Active Case - Bulent Bediz (Owner)

CASE HISTORIES

908 Lexington Ave (A & B)

1st Case/Active Case - A C Bartholomew (Owner)	12/29/2011	Case entered per GFD fire report
	12/30/2011	Inspection attempt, property secure - sending postcard to owner requesting an inspection
	1/31/2012	Inspection attempt
	2/28/2012	Title search requested by Legal
	3/9/2012	Inspection attempt
	4/11/2012	Inspection attempt
	4/26/2012	Inspection made
		Issued Hearing Notice to owners with a hearing date of 5/29/2012
	8/29/2012	Extending due date - repairs are being made slowly
	10/4/2012	Extending due date - repairs are being made slowly
	10/12/2012	Unit A - Order to repair issued which expires on 11/12/12 (Unit B has already had the Order issued and it expired 10/29/2012)
	Next Step	Set inspection for 11/12/12

1121 Lexington Avenue

1st Case	3/8/2010	Case entered into system
	3/16/2010	Notice to owner to secure (Federal Home Loan Mortgage as owner)
	3/19/2010	Priced to be secured by city contractor
	6/3/2010	Case closed as secured by City
2nd Case	1/14/2011	Case entered into system
		Notice to secure issued to the owner (Bulent Bediz)
	1/19/2011	Priced to be secured by City contractor
	2/1/2011	Case closed as secured by City
3rd Case/Active Case - Federal Home Loan Mortgage (Owner)		Cases entered into system
	3/16/2011	Issued notice to secure to owner (shows Federal Home Mortgage)
	3/21/2011	Secured by City
	3/23/2011	Issued Hearing Notice with a hearing date of 4/25/2011
	4/25/2011	Hearing held, Order to Repair, Alter, Improve or Demolish letter issued with an expiration date of 5/25/2011
	6/7/2011	Reinspection - extending due date, progress being made on repairing
	9/1/2011	Reinspection - granting extension
	12/15/2011	Condemnation letter issued
	9/26/2012	Title search requested from legal
	10/11/2012	Issued 48 Hour notice to secure
	Next Step	Waiting on title search

Active Cases Requested to be Secured or Boarded

<u>Compliance Action/Address</u>	<u>Entry Date</u>	<u>Fire Damaged?</u>	<u>Status</u>	<u>Due Date</u>
Hearing Notice - Waiting on initial hearing with property owner. If issues not resolved, order to repair or demolish is issued by compliance officer				
1304 KIZER CT	10/4/2012	No	Hearing notice issued	11/8/2012
2519 WHEATFIELD DR	4/2/2012	No	Hearing notice issued	10/29/2012
804 DILLARD ST	8/22/2011	Yes	Hearing notice issued	10/15/2012
503 CRAIG ST	2/24/2012	No	Hearing notice issued but waiting on title search	10/15/2012
3923 YANCEYVILLE ST	5/21/2012	No	Hearing notice issued, but unable to get good service to owner	9/4/2012
2219 PEAR ST	8/30/2012	No	Hearing notice issued, but waiting on title search	10/17/2012
2401 MAYWOOD ST	8/7/2012	Yes	Hearing notice issued. Property to be demolished by owner (has contract for asbestos removal and	10/12/2012
912 PICHARD ST	10/26/2011	No	Hearing notice reissued and property posted to ensure good service	11/7/2012
2208 W FLORIDA ST	1/18/2012	Yes	Hearing notice reissued due to new owners	10/25/2012
219 YORK ST	6/1/2012	Yes	Hearing notice reissued due to new owners	11/9/2012
1811 WILLOMORE ST	2/23/2011	No	Hearing notice reissued due to new owners	10/16/2012
3702 CAMERON AVE	1/27/2012	No	Hearing notice reissued due to new owners	11/5/2012
1603 MARTIN LUTHER KING JR DR	10/24/2011	No	Hearing notice reissued due to new owners	11/8/2012
624 MACON ST	4/26/2012	No	Hearing notice reissued due to new owners	10/15/2012
907 CALDWELL ST	3/4/2011	No	Hearing notice reissued due to new owners	11/8/2012
1004 E BRAGG ST	7/13/2011	No	Hearing notice reissued due to new owners	11/9/2012
809 LEXINGTON AVE	7/9/2012	No	Hearing notice reissued due to new owners	11/9/2012
807 GARRETT ST	4/8/2012	No	Hearing notice reissued due to new owners	10/17/2012
1717 CODY AVE	2/13/2012	No	Hearing notice reissued due to new owners	10/15/2012
2111 SHELDON RD	4/8/2011	No	Hearing notice reissued due to new owners	10/5/2012
2112 LARKSPUR DR	5/24/2012	No	Hearing notice reissued due to new owners	10/18/2012
2005 ETTA CT	6/22/2012	No	Hearing notice reissued due to new owners	10/23/2012
705 CRANBROOK ST	1/17/2012	No	Hearing notice reissued due to new owners	10/26/2012
1026 PEARSON ST	5/4/2012	No	Hearing notice reissued to ensure good service	10/22/2012
1517 AVALON RD	11/16/2011	No	Hearing notice, published notice and posted property	11/7/2012
On Hold - foreclosure or inability to confirm good service				
1806 WILLOMORE ST	3/16/2011	No	On hold as property in foreclosure, extension granted to allow potential sale of property	10/25/2012
4207 GALWAY DR	3/5/2012	No	On hold as property in foreclosure, reinspection next	10/17/2012
15 PERIWINKLE CT	4/10/2012	No	On hold as property in foreclosure, updated letter sent to new owners	11/6/2012
1508 PERKINS ST	6/23/2011	No	On hold due to bankruptcy proceedings	11/7/2012
609 S CHIMNEY ROCK RD	6/7/2011	No	On hold due to lack of good service to owners	11/9/2012
1114 LOMBARDY ST	9/9/2011	No	On hold pending service to new owner	10/19/2012
707 TUSCALOOSA ST	12/1/2011	No	On hold, need administrative warrant to do full	10/24/2012
1702 ST CHARLES LN	5/17/2012	No	On hold pending service to new owner	10/15/2012

Active Cases Requested to be Secured or Boarded

<u>Compliance Action/Address</u>	<u>Entry Date</u>	<u>Fire Damaged?</u>	<u>Status</u>	<u>Due Date</u>
Order to Repair or Demolish (issued by MHC) - Provides 90 days to bring into compliance or City will move to demolish structure				
1615 LINCOLN ST	12/7/2011	No	Order to Repair or Demolish (90 days) issued by MHC on 11/8/11, owner sought bond and contract in 3/9/12 but work not completed, potential buyer identified after that but not sold, requesting updated Legal memo to proceed with previous demolition	
705 MARTIN LUTHER KING JR DR	7/8/2011	No	Order to Repair or Demolish (90 days) issued by MHC on 8/14/07, bond and contract secured for additional time to make repairs but owner passed away this year before all work completed. Updated title search requested 8/28/12, will inspect week of 10/15 to confirm noncompliance on remaining issues	
812 RICHARDSON ST	8/12/2011	No	Order to Repair or Demolish (90 days) issued by MHC on 10/8/12	
1306 PEARSON ST	1/26/2012	No	Order to Repair or Demolish (90 days) issued by MHC on 10/8/12	
Order to Repair or Demolish (issued by compliance officer) - If not brought into compliance, property referred to Minimum Housing Commission				
1625 WILLOW RD	8/3/2012	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	11/2/2012
2001 LUTHERAN ST	3/14/2011	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	10/15/2012
3311 BECK ST	5/23/2012	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	11/7/2012
446 GORRELL ST	2/28/2012	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	10/17/2012
3608 YANCEYVILLE ST	7/31/2012	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	10/12/2012
2012 SHARONBROOK DR	7/24/2012	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	10/31/2012
3208 MARTIN AVE	6/4/2012	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	11/9/2012
1103 S AYCOCK ST	4/20/2011	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	11/12/2012
208 BURTNER ST	10/20/2011	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	10/22/2012
210 N REGAN ST	1/25/2012	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	10/15/2012
231 S ENGLISH ST	7/5/2011	No	Order to Repair or Demolish issued by compliance officer, will be referred to MHC if no response	11/12/2012
2400 FLEMING RD	5/14/2012	No	Order to Repair or Demolish issued by compliance officer. Property to be demolished by owner	

Active Cases Requested to be Secured or Boarded

<u>Compliance Action/Address</u>	<u>Entry Date</u>	<u>Fire Damaged?</u>	<u>Status</u>	<u>Due Date</u>
Minimum Housing Commission - case has been referred to MHC (pending case review and any additional notifications)				
1107 BELLEVUE ST	6/8/2011	No	Referred to MHC on 1/5/12	
3106 IMMANUEL RD	11/11/2011	No	Referred to MHC on 10/11/12	
1012 CALDWELL ST	11/11/2011	No	Referred to MHC on 10/10/12	
1405 HUFFINE MILL RD	11/18/2011	No	Referred to MHC on 10/4/12	
504 ANDREW ST	6/29/2011	No	Referred to MHC on 2/17/12, will require additional	
1110 HOMELAND AVE	9/1/2011	No	Referred to MHC on 4/20/12	
900 DOUGLAS ST	4/5/2011	No	Referred to MHC on 3/19/12, on 11/12/12 Agenda	
906 JULIAN ST	11/4/2011	No	Referred to MHC on 4/11/12, case to be restarted per Legal	
1023 WILLARD ST	6/21/2011	No	Referred to MHC on 5/11/12, on hold property in foreclosure	
1118 SYKES AVE	8/25/2011	No	Referred to MHC on 5/11/12, on hold property in foreclosure	
405 E WHITTINGTON ST	11/10/2011	No	Referred to MHC on 5/3/12	
1111 LOGAN ST	7/1/2011	No	Referred to MHC on 6/11/12	
1108 WOODNELL ST	11/9/2011	No	Referred to MHC on 6/15/12	
3302 YANCEYVILLE ST	4/4/2011	No	Referred to MHC on 6/12/12, on hold property in foreclosure	
807 ROSS AVE	1/17/2012	No	Referred to MHC on 6/26/12	
1116 CALDWELL ST	4/9/2012	No	Referred to MHC on 7/30/12	
208 N REGAN ST	1/25/2012	No	Referred to MHC on 8/30/12	
2106 W FLORIDA ST	2/18/2011	No	Referred to MHC on 9/12/12	
2209 MCCONNELL RD	5/25/2012	No	Referred to MHC on 9/17/12	
6 PARTNERSHIP CT	10/26/2011	No	Referred to MHC on 9/19/12	
807 N EUGENE ST	10/19/2012	No	Referred to MHC on 9/19/12	
1900 LARKIN ST	5/9/2012	No	Referred to MHC on 9/21/12	
905 HAYWOOD ST	4/2/2012	No	Referred to MHC on 9/21/12	
319 CRAIG ST	3/21/2011	Yes	Referred to MHC on 10/5/12	
1000 W FLORIDA ST	2/9/2012	Yes	Referred to MHC on 8/12/12	
2101 SHELDON RD	4/4/2011	No	To be referred to MHC after 10/15/12	
1543 MCCORMICK ST	6/25/2012	No	To be referred to MHC after 10/15/12	
1015 JEFFERSON RD	3/22/2012	No	To be referred to MHC after 11/9/12	
Repairs in Process - Owner making repairs but not yet in compliance				
1002 W FLORIDA ST	2/28/2011	No	Repairs in process	10/31/2012
1505 IVY HTS	2/20/2012	No	Repairs in process	10/19/2012
1618 WILLOMORE ST	3/26/2012	No	Repairs in process	10/17/2012
3715 CAMERON AVE A	12/8/2011	No	Repairs in process	10/24/2012
3715 CAMERON AVE B	12/8/2011	No	Repairs in process	10/24/2012
3715 CAMERON AVE C	12/8/2011	No	Repairs in process	10/24/2012
407 E WHITTINGTON ST	8/2/2011	No	Repairs in process	10/12/2012
1405 WOODBRIAR AVE	5/24/2012	No	Repairs in process	10/5/2012
6111 HARBOR VIEW LN	7/25/2011	No	Repairs in process under new owner, extension granted	11/7/2012
1410 WOODMERE DR	3/23/2012	No	Repairs in process, new owners identified	10/5/2012
1905 GROVE ST	11/28/2011	Yes	Repairs in process, waiting on final inspections	10/11/2012
1515 SLOAN ST	4/12/2012	No	Repairs to begin shortly, extension granted	10/15/2012

Active Cases Requested to be Secured or Boarded

<u>Compliance Action/Address</u>	<u>Entry Date</u>	<u>Fire Damaged?</u>	<u>Status</u>	<u>Due Date</u>
Title Search in Process - title search has been requested of Legal but has not yet been completed				
2417 CYPRESS ST	8/30/2012	No	Title search in process (requested 10/3/12)	10/22/2012
700 PINE ST	5/11/2012	No	Title search in process (requested 10/8/12)	10/23/2012
712 DOUGLAS ST	1/26/2012	No	Title search in process (requested 10/9/12)	10/24/2012
2710 TWIN LAKES DR	3/20/2012	No	Title search in process (requested 6/25/12)	11/6/2012
4205 HARVARD AVE	8/9/2012	No	Title search in process (requested 8/23/12)	10/22/2012
403 N DUDLEY ST	6/8/2012	No	Title search in process (requested 8/30/12)	10/23/2012
1209 BUFF ST	3/16/2012	No	Title search in process (requested 9/24/12)	10/24/2012
610 WATSON ST	9/28/2012	No	Title search in process (requested 10/4/12)	10/15/2012
715 BROAD AVE	1/26/2012	No	Title search in process (requested 10/10/12)	10/22/2012
1004 W FLORIDA ST	3/21/2011	No	Title search in process (updating information)	10/12/2012
1205 MOODY ST	3/4/2011	No	Title search in process (updating information)	10/31/2012
200 SYKES AVE	12/15/2011	No	Title search in process (updating information)	10/24/2012
519 JULIAN ST	3/21/2012	No	Title search in process (updating information)	10/22/2012
706 UNION ST	7/30/2012	Yes	Title search in process (updating information)	10/15/2012
1121 LEXINGTON AVE	3/16/2011	No	Title search in process, if same owners will be referred to MHC	10/11/2012
2224 W FLORIDA ST	10/4/2012	No	Title search in process; new inspection after previous case not transferred properly from old system	11/9/2012
Case Closed - no further action as property is in compliance or demolished				
410 BEECH ST	5/26/2011	No	Case closed - property demolished	
4357 FOUR FARMS RD B	2/25/2011	No	Case closed - property demolished	
1517 SLOAN ST	4/12/2012	No	Case closed - property in compliance	
410 ANDREW ST	2/8/2012	No	Case closed - property in compliance	
4103 YANCEYVILLE RD	9/20/2012	No	Case closed (10/10/12) - Property Demolished	
3414 WINCHESTER DR	1/26/2012	No	Case Closed (10/10/12) - Property in Compliance	



October 12, 2012

TO: Denise Turner Roth, City Manager

FROM: Mary Vigue, Assistant to the City Manager

SUBJECT: Outside Agency Funding/Internal Audit

At the October 4, 2012 Council Work Session, staff was to provide Council with an update on the changes that are being made to Outside Agency Contracts and to the oversight provided by the City's Internal Audit Division. Attached is a copy of the presentation that outlines the specific changes.

All outside agencies who receive funding will be required to submit the following items each year:

- An external audit from a CPA firm must be submitted within 90 days of the fiscal year-end of the entity
- The financial statements should be prepared under the accrual basis which is the Generally Accepted Accounting Principles (GAAP)
- Any Management Letters issued with the financial statements shall be submitted to the City within 90 days if the entity's year-end
- If no Management Letters are issued a letter from the CPA firm shall be submitted to the City on its letterhead stating that no management letters were issued

The City will schedule a review of the entity's records that details how the City funds were utilized and this will occur prior to following year budget cycle in order for the entity to be eligible for funding. The City is currently drafting the contracts for outside agencies and these will now be a standardized contract that includes these provisions.

The Internal Audit Division will receive all external audits and financials. They will schedule all external reviews for the applicable entities. Please let me know if you need additional information.

MV

Attachment: October 4, 2012 Presentation

cc: Len Lucas, Internal Audit Director



City Council Work Session October 4, 2012

Outside Agency Funding/Auditing



Outside Funding

Agencies included in the FY 12-13 Adopted Budget

- Piedmont Triad Regional Council
- Triad Stage
- Natural Science Center
- Greensboro Sports Commission
- Greensboro Children's Museum
- East Market Development Corporation
- Preservation Greensboro
- Piedmont Triad Partnership
- Greensboro Jaycees (Holiday Parade)
- Grassroots (Fun Fourth, Festival of Lights)
- Community Theater of Greensboro
- Action Greensboro/Center City Park
- Bryan Park, LLC
- Greensboro Economic Development Alliance
- Film Commission
- Downtown Greensboro Inc.
- Downtown Greensboro Inc. Corporation
- PCD Grants



Outside Agency Funding

- Staff reviewed all current contracts with outside agencies
- Inventoried all received financials
- Sent letters to agencies regarding new process
- Standardized auditing language in contracts
- Centralized City's auditing function and review through the Internal Audit Division



Standardized Contracts

Standardized the Contract Language:

- "The City or any of its duly authorized representatives shall have access to any books, documents, papers and records of the Contractor which are pertinent to this Agreement for the purposes of making audit, examination, excerpts and transcriptions for three years from the final payment under this Agreement. In addition, "entity's name" shall require of the Institution which made the loans with the "entity's name" to make its records pertaining to the "entity's name" available upon reasonable notice to the City or its duly authorized representatives. Furthermore, Contractor shall have an annual audit of its financial records and operations performed by an independent certified public accountant with a copy of such audit being submitted to the City Manager."



Internal Auditing Process for FY 12-13

- Letter sent to all agencies
 - Financial information requirement
 - Internal audit process
- Entities were asked to submit prior year financials
- Upon verification that the City has an entity's financials the City will begin routing the contract for FY 12-13
- Prior to the adoption of the FY 13-14 budget Internal Audit will conduct Compliance Reviews of all agencies

10/12/2012

5



Ongoing Monitoring Process

- All outside agencies who receive funding will be required to submit the following items each year:
 - An external audit within 90 days of the fiscal year-end of the entity
 - Prepared under the accrual basis which is the Generally Accepted Accounting Principles (GAAP)
 - Any Management Letters issued or a letter indicating no letters were issued
- Internal Audit will receive all financials and external audits
- Internal Audit will conduct compliance reviews each year

10/12/2012

6



October 3, 2012

TO: Denise Turner Roth, City Manager

FROM: Susan Crotts, Grants Manager and Centralized Contracting Division Manager

SUBJECT: 2012 PTRC Senior Center General Purpose Grant Application Approval

Per the City's Grant Policy, grant applications requiring match funds require City Council authorization. The policy also requires submission of a memo to the City Manager for the IFYI Report when match fund grants are applied for in advance of Council authorization. The Parks and Recreation Department applied on September 21, 2012 for a \$3,917.00 grant in State funds administered through the Piedmont Triad Regional Council of Government Agency of Aging Adults.

The project budget totals \$5,277.00 and requires a \$1,306.00 match in City funds. An additional \$54.00 local contribution will be added to the project budget. The local match funds are available in the Parks and Recreation Department's current budget.

The Parks and Recreation Department has received this grant award for the past eleven years. If approved and awarded, the grant funds will fund the purchase of additional fitness equipment for the Smith Senior Center. Expected project outcomes include facilitating an increase in access to services for diverse populations and leveraging funding resources.

A request for City Council approval will be submitted for the October 16, 2012 meeting. Additional information will be provided in the Council agenda packet. Please contact Chris Wilson, Interim Parks and Recreation Department Director at 373-2356 if you have questions in advance of the agenda publication.

SC

cc: Chris Wilson, Interim Parks and Recreation Department Director

Field Operations Department
City of Greensboro



October 12, 2012

TO: Denise Turner Roth, City Manager

FROM: Dale Wyrick, P.E., Field Operations Director

SUBJECT: Update on Solid Waste Management Contracts

The purpose of this memo is to inform you that we have completed contract negotiations with Republic Services and Hilco Transport for the hauling and disposal of Greensboro's municipal solid waste. Both contracts will be signed by company representatives this afternoon and will be effective on Monday, October 15th, 2012.

I will provide additional information on the estimated savings to be realized by the City in within the next two weeks.

If further is required, please advise.

DDW



October 12, 2012

TO: Denise Turner Roth, City Manager

FROM: Reggie Delahanty, Small Business Coordinator

SUBJECT: Commerce Place Food Truck Pilot Program Update

For the second week of the Food Truck Pilot Program attendance appeared to remain steady in the range of 200-300 people per lunch session. Friday night's dinner session, which occurred at the same time as First Friday downtown, was especially well attended with more families in attendance than during a typical lunch session. Weather proves to play a significant factor in turnout thus far.

As of today, 14 trucks have submitted applications for November consideration. As spots become open, new trucks may appear off the wait list during the remaining weeks in October. Any changes to the schedule will be posted, as we are made aware, on the City website at www.greensboro-nc.gov/foodtrucks and on twitter using the #GSOFoodTruck hashtag. The deadline for trucks to submit applications for full assignments in November is October 18th at 5pm. Scheduling will occur on October 19th and the assignments will be posted on the City website that afternoon.

The City has received significant feedback from citizens requesting seating or tables in the pilot program area and staff has looked into the feasibility of placing picnic tables at the location. Unfortunately, at present no suitable options have been identified that would not call for staff time to be allocated for the dropping off and picking up of tables each day. Three sets of city recycling and trash bins were added to the location on Friday, October 5th, which are serviced daily except for Sundays.

Data on the pilot program and food trucks in general continues to be collected both by Downtown Greensboro Inc. in the form of a survey and by UNC Greensboro's Communications Department in the form of both an online survey and in person interviews. All public input is welcomed. The online versions of these surveys can be accessed at:

- <http://downtowngreensboro.net/blog/food-truck-evaluation-survey/>
- www.gsofoodtrucks.com

If you have any questions, please give me a call at 373-CITY, option 2.

RD

Libraries
City of Greensboro



October 10, 2012

TO: Denise Turner Roth, City Manager

FROM: Brigitte Blanton, Acting Library Director

SUBJECT: July 1 – September 30 Computer Usage Report and Incident Report

Please find attached the Library Incident Report for July 1 – September 30 and the Internet Usage Report for July 1 – September 30.

BB/pcs
Attachment

cc: Mary McCollough

Greensboro Public Library Internet Usage Statistics
First Quarter Report
9:00 am 7/1/2012 – 9:00 pm 9/30/2012

Background Information:

- Number of overall web hits – 100% of web hits for the period in question – 414,350,058
- Number of hits on the porn category – (percent)
115,135 (.03%) three hundredths of one percent
- Number of Computer Users
169,172

<i>Breakdown by Month</i>	<i>Overall Web Hits</i>	<i>Hits on Porn Category</i>	<i>% Hits on Porn</i>	<i>Number of Computer Users</i>
<i>July</i>	128,322,489	37,967	0.03%	60,332
<i>August</i>	155,312,438	41,275	0.03%	57,983
<i>September</i>	130,715,131	35,893	0.03%	50,857
<i>Total</i>	<i>414,350,058</i>	<i>115,135</i>	<i>0.03%</i>	<i>169,172</i>

<i>Quarter Totals</i>	<i>Overall Web Hits</i>	<i>Hits on Porn Category</i>	<i>% Hits on Porn</i>	<i>Number of Computer Users</i>
<i>Fourth Quarter 11/12</i>	<i>401,557,451</i>	<i>136,409</i>	<i>0.03%</i>	<i>146,942</i>
<i>First Quarter 12/13</i>	<i>414,350,058</i>	<i>115,135</i>	<i>0.03%</i>	<i>169,172</i>
<i>Percentage Difference</i>	<i>3.09%</i>	<i>-18.48%</i>	<i>NA</i>	<i>13.14%</i>

Greensboro Public Library
Library Incident Report By Category
July thru September 2012

Incidents by Category	Central	Benjamin	Glenwood	Hemphill	Kathleen Clay	McGirt-Horton	Vance Chavis	# of Incidents	# of Bans
Accident	0	0	0	0	0	0	0	0	0
Assault	0	1	0	0	0	0	0	1	2
Alcohol	0	0	1	0	0	0	0	1	0
Bomb Threat	0	0	0	0	0	0	0	0	0
Communicating Threat	0	0	0	0	0	1	0	1	1
Computer Misuse	0	0	0	0	0	0	0	0	0
Customer Complaint	0	0	0	0	0	0	3	3	1
Disorderly Conduct	8	0	2	0	0	1	1	12	11
Drug Paraphernalia	1	0	0	0	0	2	0	3	3
Eating	0	0	0	0	0	0	1	1	0
Fire	0	0	0	0	0	0	0	0	0
Indecent Behavior	2	0	0	1	0	0	0	3	3
Littering	0	0	0	0	0	0	0	0	0
Loitering	2	0	0	0	0	0	0	2	2
Lost Property	1	0	0	0	0	0	0	1	0
Medical	3	0	0	0	0	0	0	3	0
Missing Person	0	0	0	0	0	0	0	0	0
Panhandling	0	0	0	0	0	0	0	0	0
Pornography	5	0	0	0	0	0	0	5	5
Potential Problem	0	0	0	1	0	0	0	1	1
Sleeping	9	0	0	0	0	0	0	9	7
Smoking	0	0	0	0	0	0	0	0	0
Theft	10	0	1	2	0	0	2	15	3
Trespassing	10	0	1	1	0	0	1	13	11
Unattended Child	0	0	0	0	0	0	1	1	0
Vandalism	1	0	0	0	0	0	2	3	0
Weapons	1	0	0	0	0	0	0	1	1
Warrant	0	0	0	1	0	0	0	1	0
Grand Total	53	1	5	6	0	4	11	80	51

MEMORANDUM

TO: DENISE TURNER ROTH
FROM: SARAH HEALY
SUBJECT: GREENSBORO PERFORMING ARTS CENTER TASK FORCE
DATE: 10/10/2012
CC: ROSS HARRIS

UPDATE ON GPAC TASK FORCE

Building Committee: Charrette is scheduled for October 16-18 in the lobby of the Elm Street Center. There will be one-hour sessions on Tuesday, October 16th from noon – 5pm that all Council members are welcome to attend for any one of the sessions. All sessions have the same content.

-Building Committee: 12-1pm

-Task Force: 1:15-2:15pm

-Arts Groups/UAC Board: 2:30-3:30pm

-DGI Board: 3:45-4:45pm

Public sessions:

Open House Poster Session: Open to the Public 6-9pm on Tuesday, October 16th in which there will be five stations for input including: Arts in GSO, Programming and uses, “Right” room, Site issues and Building character.

On Wednesday, October 17th, the public is welcome to come between 10am-10pm to walk around to the stations and add their input. The pinup session will take place from 4-6pm on the 17th in which the charrette team will report back on what they have heard thus far and how they are responding to it.

On Thursday, October 18th from 9-11am, the charrette team will present to the public on the design concept and the recommended location.

-The next Building committee is scheduled for Wednesday, November 7th from 12-2pm in the Development Services Office, MMOB.

Operating Model Committee: AMS presented 5 models and accompanying case studies. They are all listed on our website: www.GPAC2012.com. Small group sessions asked for pros and cons of each as they relate to Greensboro.

-The next meeting of the Operating Model Committee will take place on Thursday, November 8th from 12-2pm, CFGG

Financing Options Committee: Committee is evaluating options for financing the project, especially the public portion

-The next meeting of the Financing Options Committee will be held on Tuesday, November 7th from 4-6PM, CFGG

Development Committee: Potential donors remain excited about the project, and plans are in process to contact additional potential new donors.

Outreach, Communications and Marketing Committee: The Outreach subcommittee met on Monday, October 1st at CFGG. Marketing materials were shared with the group. Brochures were handed out at First Friday to publicize the charrette. There was a media briefing held on Tuesday, October 2nd at the Community Foundation to increase awareness of the charrette and drive attendance. Media relations will continue throughout the next two weeks to increase awareness and attendance for the charrette.

Advisory Committee: The Advisory Committee held an in-person committee meeting on Monday, October 1st, 8AM, CFGG. Each committee chair gave a report on the progress of their committee, members discussed the upcoming Task Force meeting which was held on October 4th as well as the upcoming charrette taking place October 16-18. Advisory Committee members will continue to update members of the City Council on the progress of the Task Force. Weekly emails are sent to the entire Task Force weekly in order to keep members updated.

-The next in-person Advisory Committee will be held on Monday, November 5, 2012, 8am, CFGG.

Task Force: The full Task Force met on October 4, 8-10AM, Holy Trinity Episcopal Church. Mayor Robbie Perkins addressed the members and spoke about the River Center for the Performing Arts in Columbus, GA and discussed how it has transformed the city of Columbus. Walker Sanders spoke to the members about the Conflict of Interest Policy. Forms were distributed for members to sign and were collected. Each co-chair gave a report on his/her committee. Members broke into groups to discuss various ways to increase attendance at the charrette. Michele Walter gave a presentation on operating models and members discussed what they liked/disliked about each model. Minutes from the meeting can be found on our website at: www.GPAC2012.com

-The next Task Force meeting will be held on Tuesday, November 13th, 2-4pm, Holy Trinity Episcopal Church

**Public Affairs
Contact Center Weekly Report
Week of 10/1/12 – 10/7/12**

Contact Center

5137 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 1187
IVR/Pay by Phone – 317
New Sign up – 178
General Info – 152
Bill Extension – 127

Field Operations

Bulk Guidelines – 81
Repair Can/Garbage – 72
E-Waste Pick up – 63
No Service/Garbage – 61
Dead Animal Pick up – 41

All others

Police/Watch Operations – 346
Employment – 83
Courts/Sheriff – 78
Privilege License – 55
Overgrown Lots – 29

Comments

We received a total of 6 comments this week:

Field Operations – 1 comment:

- Just a quick word of thanks to the Field Operations/Trash Collection folks. The lid to our trash receptacle was damaged yesterday during collection, but I came home today at lunch to find it had already been replaced with a brand new unit. I didn't even have a chance to request a new one! That's outstanding service!! We appreciate your efforts and efficiency. Keep up the great work! Thanks again!

Finance – 2 comments:

- When the City of Greensboro creates work here and starts projects, they should use local contractors. Instead we're supporting big businesses like Home Depot and Walmart. I'm a painter with a small business here in Greensboro and the City isn't doing right by us by hiring folks from out of town. We can't get work here, but these big businesses are getting all of our money.
- \$1.95 convenience fee is [ridiculous]. Stop ripping off the citizens in your community. Everyone in this department should be ashamed of themselves or at least the person who makes such poor decisions.

Parks and Recreation – 2 comments:

- At Hester Park - Caller states all restrooms in park have been locked. People walk in the park and need at least one restroom to be left unlocked.
- Please consider finishing the updates on Grimsley pool. Guilford County has a large swim community and we need all the pools we can get. Thank you.

Water Resources – 1 comment:

- Customer believes city should change water deposit policy to allow tenant to apply remaining amount from old residence toward deposit for new residence.

Overall

Calls related to the new pay by phone system for water bills and calls about employment continued to increase last week. Call volume was busy through the end of the week.

ZONING COMMISSION RESULTS

MEETING OF OCTOBER 8, 2012

AGENDA ITEM	REQUEST/LOCATION	**PROPOSED USE * (Not binding if not stated as a condition)	ACTION/VOTE	STAFF RECOMMENDATION	STATUS	SPEAKERS
Z-12-10-001	R-3 and CD-C-L to PUD	A maximum of 10,800 square feet of office space and a maximum of 288 multi-family dwelling units	Approved 8 to 0	Approval	Final unless appealed	3 for; 0 opposed
	South of Horse Pen Creek Road and west of Four Farms Road					
	Bradford J. Deaton for Martin J. Lawlor et al.					
Z-12-10-002	CD-C-M to CD-C-M	Vehicle sales and service and automobile, repair services, minor	Denied 8 to 0	Approval	Final unless appealed	1 for; 4 opposed
	4200 and 4206 United Street					
	Michael Nicholson for Hardin Oil Company, Inc.					
Z-12-10-003	CD-RM-8 and R-3 to CD-C-M	Commercial and office uses	Approved 8 to 0	Denial	Final unless appealed	1 for and 2 opposed to continuance
	3411 and 3501 Groometown Road					3 for; 2 opposed to rezoning
	George Venters for Gene and Betty Petty					
Z-12-10-004	RM-18 to PUD	A maximum of 24 multi-family dwelling units	Approved 8 to 0	Approval	Final unless appealed	1 for; 0 opposed
	606 Granite Street					
	Chuck Truby for Sharpe Holdings, LLC.					
Z-12-10-005	County RS-30 to City R-3	All uses allowed in the R-3 zoning district	Favorable Recommendation 8 to 0	Approval	November 7, 2012 City Council Meeting	1 for; 0 opposed
	4323 Burlington Road					
	City of Greensboro for David and Pamela Callahan					

**** Please see staff report for full list of conditions and uses**

If you have any questions about these results, please contact Frederick Boateng or Mike Kirkman at 336-373-2144